

PathogenDX

Position: Field Application Specialist & Technical Support

Preferred Education/Skills:

- Bachelor of Science or higher in a Biomedical, Microbiology, or Chemistry field
- Experience in a PCR analytical laboratory or clinical lab
- Experience in molecular laboratory techniques, specifically PCR
- Microbiology experience preferred:
- Proficient in basic microbiological skills (aseptic techniques, streak-to-isolation and spread plating, serial dilutions, light microscopy)
- Familiarity with microarrays preferred
- Good interpersonal skills
- Excellent Documentation skills
- Proficient conducting Training
- Confidentiality
- Sterile Technique
- Analyzing Information
- Familiarity with Microsoft Office, Dropbox, General Laboratory Analysis Software

Job Description/Responsibilities:

Supports Manager by scheduling, installing, and training new clientele on the PathogenDx (PDx) system, maintaining a high level of customer service and PCR microarray knowledge. Trainings will be conducted at client's location.

- Ability to travel domestically is required.
- Assist with actively scheduling and coordinating multiple laboratory training dates.
- Manage equipment and kit orders in congruence with pre-training protocol.
- Direct contact with new clients over multiple interfaces.
- Conduct pre-training informational interviews with clients.
- Coordinate travel plans with scheduled trainings.

Onsite Lab Work in Tucson Includes

- Troubleshooting
- Design of Experiments
- Wet Work- Generation of data
- Data Analysis for Identifying Improvement Opportunities
- Quality Control testing

Interested applicants should contact Will Roche, Vice President, PathogenDX at wroche@pathogendx.com.