

## Subject Line: ACTION REQUIRED – VPN access requires NetID+ by April 30, 2015

### VPN access requires NetID+ beginning April 30

The way UA faculty, staff and students access the campus Virtual Private Network (VPN) will change significantly on April 30, 2015. University Information Technology Services (UITS) is incorporating NetID+ into the VPN to further enhance network security and protect the identities of faculty, staff and students.

#### What is NetID+?

NetID+ requires users to use a second method of authentication (called two-factor authentication) before accessing an online resource. This prevents anyone but you from accessing applications and services secured with NetID+, even if they know your password.

#### What is changing?

In addition to your UA NetID login and password that have always been required, you will see a “**NetID+ Method**” field when accessing the VPN with the Cisco AnyConnect VPN Client. The purpose of this new field is to enter the second method of authentication. You would have set up this method when you enrolled in NetID+. To learn more about establishing a VPN connection with NetID+ go to: <http://uits.arizona.edu/services/vpn#establish>

#### What do I need to do?

Enroll in NetID+ today to **avoid being denied access to VPN**. Enrollment is free and available now.

#### Follow these simple steps:

1. Log in to enroll in NetID+ from <https://webauth.arizona.edu/netid-plus/>.
2. Log in with your NetID and password and complete the necessary steps to enroll.

*Note: By enrolling in NetID+, you will also be prompted for a second authentication when using Outlook Web Application (OWA).*

#### Why is this change occurring?

NetID+ protects your account in the event that your password is stolen and it makes your login session tamper-proof. VPN is one of the first university services to receive this added protection. All members of the university community are encouraged to enroll in **NetID+** two-factor authentication today.

#### Resources

- For more information about how to use NetID+, visit <http://uits.arizona.edu/services/netidplus>
- Step by step enrollment instructions are available at <https://webauth.arizona.edu/netid-plus/pages/documentation>.
- Video Tutorials are available at: [https://www.youtube.com/playlist?list=PLXpm\\_6NMk1t8kQPFAY7EM4zeY3E-TFMMc](https://www.youtube.com/playlist?list=PLXpm_6NMk1t8kQPFAY7EM4zeY3E-TFMMc)
- To automatically install the latest version of the Cisco AnyConnect VPN Client go to <https://vpn.arizona.edu>, enter your NetID and password. More detailed information on VPN and installation steps are available at <http://uits.arizona.edu/services/vpn>.

#### Support

If you have questions about NetID+, please contact your departmental IT support or the 24/7 IT Support Center at (520) 626-TECH (8324).