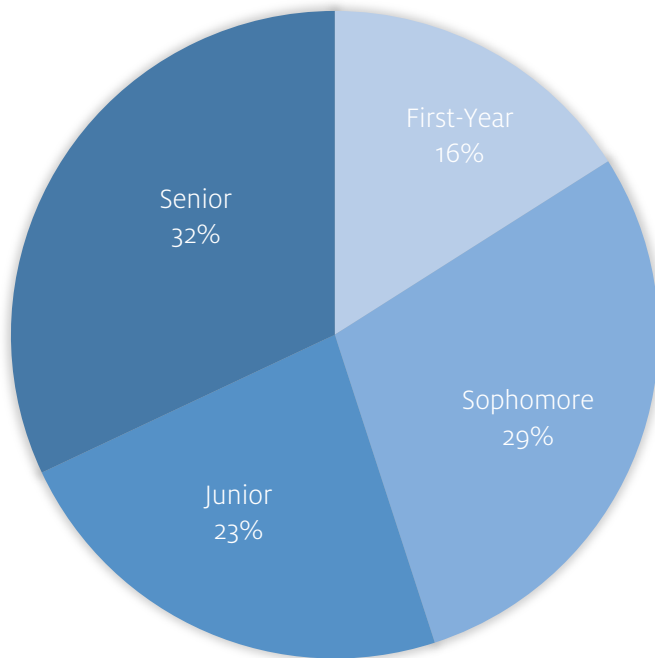


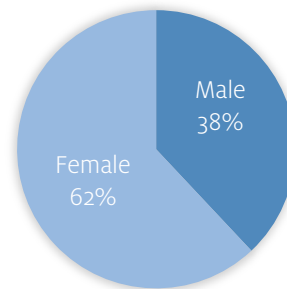
CATPULSE SPRING 2020 | WEEK #8 REPORT
Survey distributed Tuesday, March 24, 2020

SURVEY SNAPSHOT

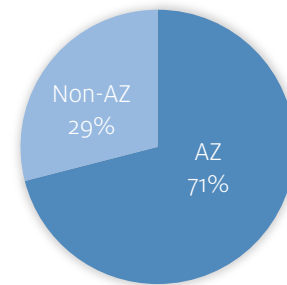
245 RESPONDENTS



GENDER



RESIDENCY



OTHER POPULATIONS

15%
Transfer

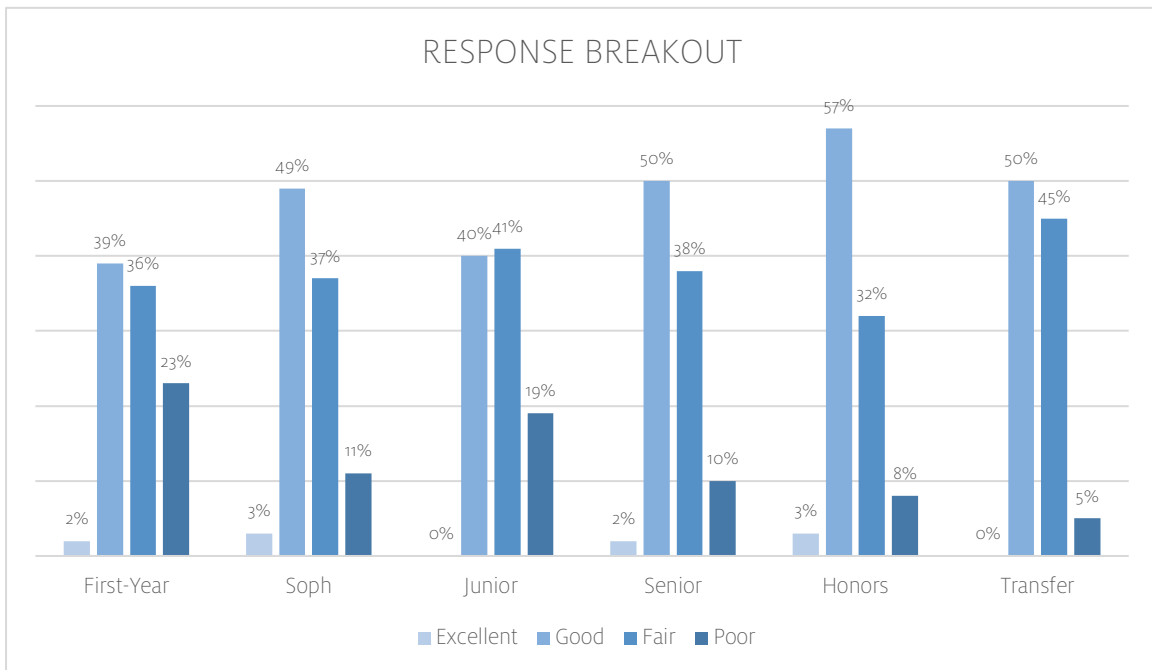
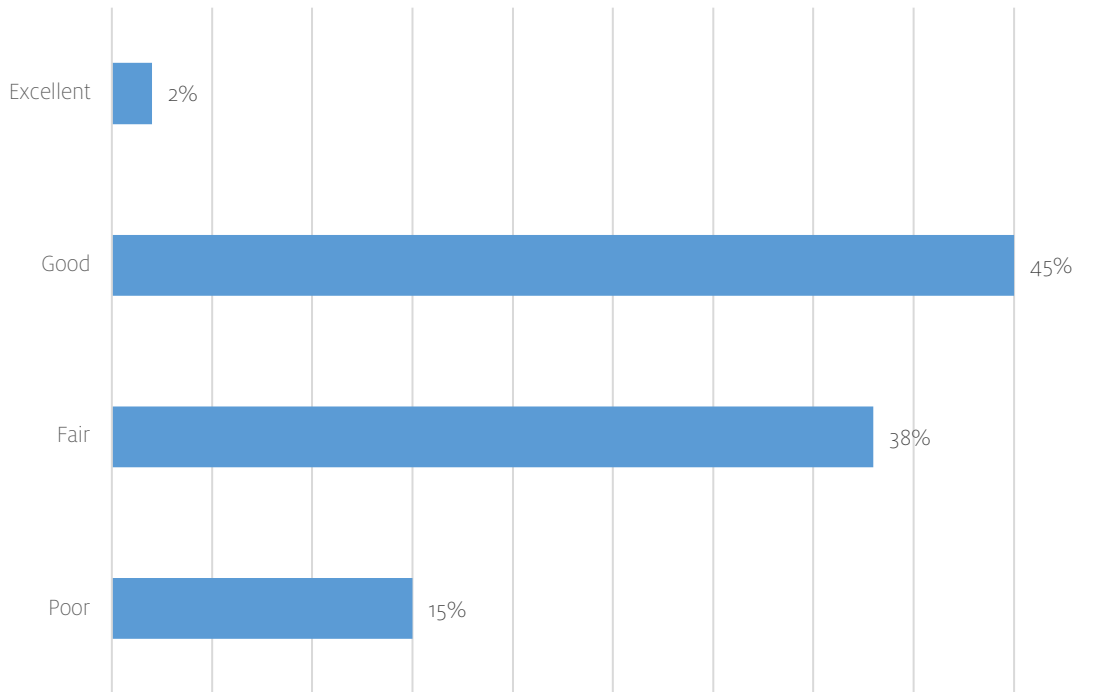
32%
Honors

29%
First-Gen

29%
Pell Recipient

CatPulse is a series of student surveys conducted weekly via text message by Enrollment Marketing and Communication at the University of Arizona. Students representing a general cross-section of the Main Campus student body are randomly selected for participation. Units across campus are also invited to partner by submitting survey questions. Students who complete 10 out of 12 surveys receive a \$30 BookStores gift card.

1. Entering your second week of online learning, how do you feel things are going so far?

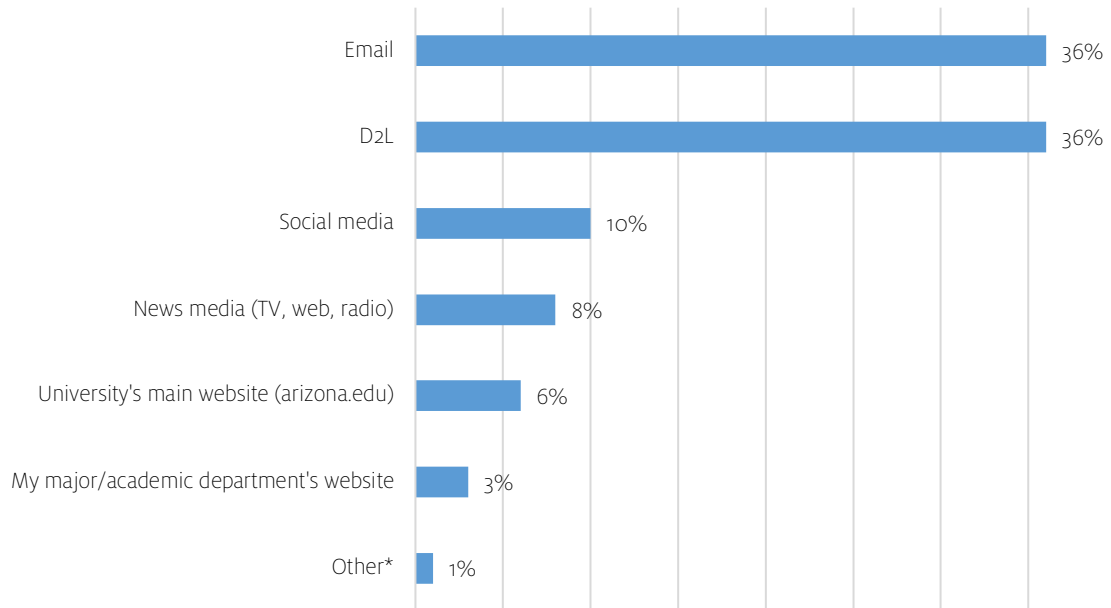


1a. If you answered things are going poorly, in what areas are you most in need of support?

Motivation, access to resources, inconsistencies between classes, and adapting to online learning are common responses.

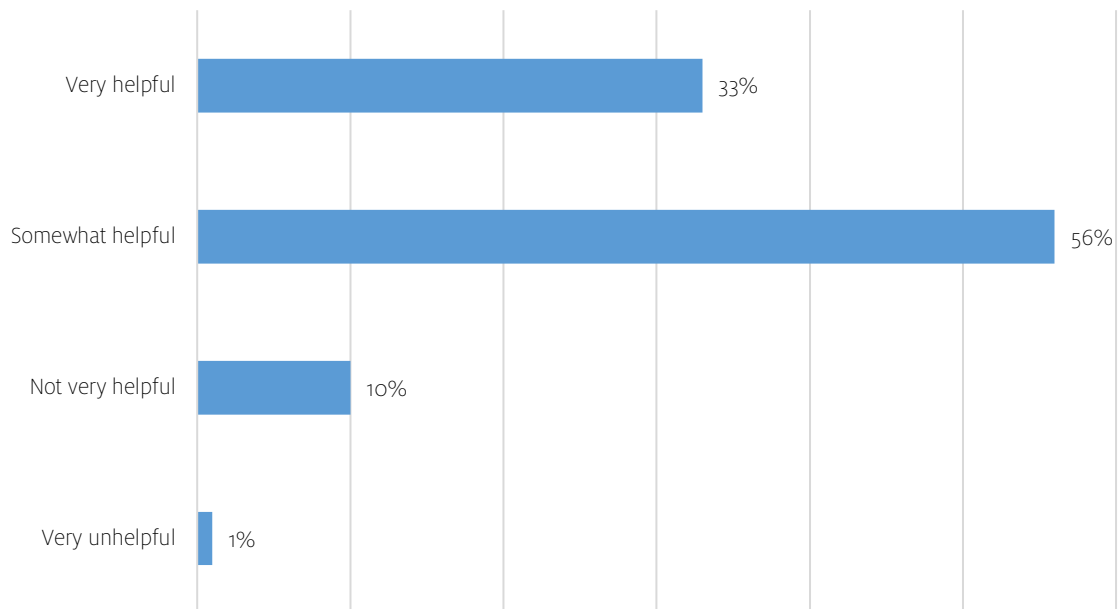
Assignments pulling up and not being modified	Junior	Biology
Assurance that seniors will still graduate in May	Senior	Communication
chemistry	First-Year	Natural Resources
Communication. I've been experiencing a lot of confusing from lack of proper communication from the professors to the students.	Junior	Law
Concentration	First-Year	Psychology
Connectivity issues	Senior	Neuroscience & Cognitive Sci
Deadlines being more clear, clear steps being provided by professors or not saying anything until they know	Senior	Business Management
Every aspect so far it's a lot going on	Junior	Pre-Public Health
Everything. Teachers are not doing a good job with communicating what I'm supposed to be doing	Senior	Management Information Systems
Finances	Senior	Public Health
Financial	Junior	Information Science & Arts
I don't like online	Senior	Psychological Science
I feel like I don't have a good grasp of what assignments are due when, with no structure it's hard to remember and the calendar app sucks for trying to keep track.	Sophomore	Linguistics
In person classes or cancel classes	Sophomore	Mathematics
It's very hard to be able to understand deadlines with the D2L formatting. If they were all in one place, it would aid myself as well as countless other students in these times.	First-Year	Communication
It's very difficult to understand materials from reading instead of lectures. I also feel like it's harder to get help. I used preceptor and TA hours for chem and now I feel like I don't have as many resources.	Sophomore	Pre-Nursing
Just remembering to do everything	Junior	History
Math and French	Junior	Pre-Business
Motivation	First-Year	Pre-Early Childhood Education
Motivation to do the class online	First-Year	Global Studies
None this is just awful	Sophomore	Pre-Psychological Science
Not having to teach myself everything when I paid to be taught in person	Senior	Chemical Engineering
Not the same as physical classes	Junior	Law
Organic Chemistry, review sessions, TAs	Sophomore	Physiology
Resources	Junior	Studio Art
School	Junior	Accounting
School changes	Junior	Accounting
Some of my professors do not a lot of things on D2L and this makes it difficult for me to stay on top of my work.	Sophomore	Pre-Family Studies & Hum Dev
Staying Motivated	First-Year	Molecular & Cellular Biology
STEM classes	First-Year	Pre-Psychological Science
The work overload and scheduling myself properly	Senior	Psychology
time management	First-Year	General Studies
To have better strategies to adapt to online learning	Junior	Psychology
Transition to online learning	First-Year	Political Science

2. What channels are you using to stay up-to-date on your coursework and university happenings?
(select all that apply)



**Other responses included: Wildfire; Slack; Trello; Pulse; Zoom; and class websites.*

3. The communication I've received from the university has been:

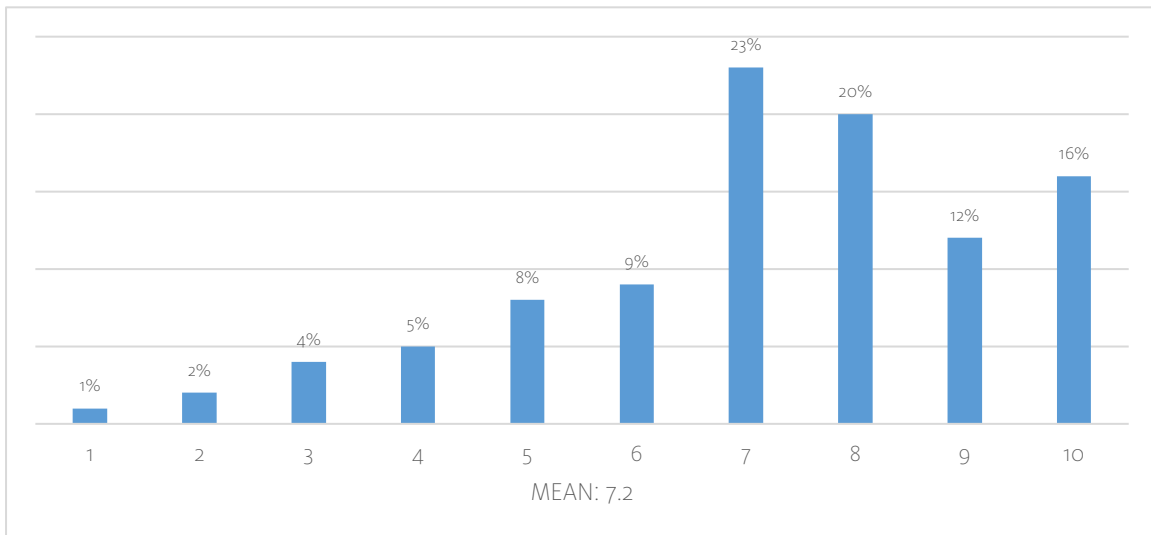


3a. If you answered that communication from the university has been **not very helpful or very unhelpful**, what do you feel is lacking?

Lack of specifics, lack of clarity, and lack of communication from professors are common responses.

A proper response	Sophomore	Mathematics
As a student who lives on campus, the dates and expectations for moving out are unclear and keep changing.	Junior	Political Science
Clarity. They are sending so much information and rarely is it clear and understandable.	Junior	Law
Confirmed plans have not been made about summer courses. However the announcement to pass/fail grading was an important step I didn't expect the university to make. More proactive measures like this need to be taken.	Junior	Statistics and Data Science
Considering the situation, they have done a fairly good job. But recently, when things were changed to the end of the semester, there was confusion as dorm students were receiving one date and other students receiving another. It was a little stressful.	Sophomore	Physiology & Medical Sciences
everything	First-Year	Applied Humanities
Everything	Junior	History
everything is vague. sick of getting videos from president of university	Sophomore	Anthropology
From the Teachers, they should be on top of their emails	Junior	Optical Sciences & Engineering
Future plans	Junior	Information Science & Arts
I feel as though professors need to be held accountable by the administration to adjust classes and make them more manageable now that they are online.	Sophomore	Pre-Business
I feel that there isn't a sender of clarity in any of the communication we have received. The emails are not helpful besides repeating what we already know.	Sophomore	Marketing
Information from my classes	First-Year	Pre-Early Childhood Education
Lack of clarity amongst policy changes	Sophomore	No Major Selected Engineering
My teachers are horrible at using D2L for online work/due dates	Senior	Public Health
Office hours, TAs	Sophomore	Physiology
President Robbins is not doing enough	Senior	Public Health
Quantity of communication and an overpaid suit making a video pretending to care does not fix the issues	First-Year	General Studies
Reporting on cases on Campus, information about graduation ceremonies	Senior	Political Science
The university was very unclear about postponing classes until the end of semester. Furthermore, all communications from the university during spring break did not explicitly mention that our classes would be canceled indefinitely.	Junior	Law
They are not telling us enough about urgent things (move out dates, etc.) that have left those who are ill and unable to travel in economic as well as health constraints	First-Year	Communication
Too many emails contradicting each other	Junior	Biology
Updates for grades	Junior	Studio Art
Updates on time	First-Year	Pre-Business
Very vague emails	Sophomore	Pre-Business
What is actually going on	Junior	Business Management
Who to contact if you are struggling in certain areas	Junior	Psychology

4. On a scale of 1-10, please rate the university's effectiveness in responding to the COVID-19 situation so far. (1 = poor, 10 = excellent)

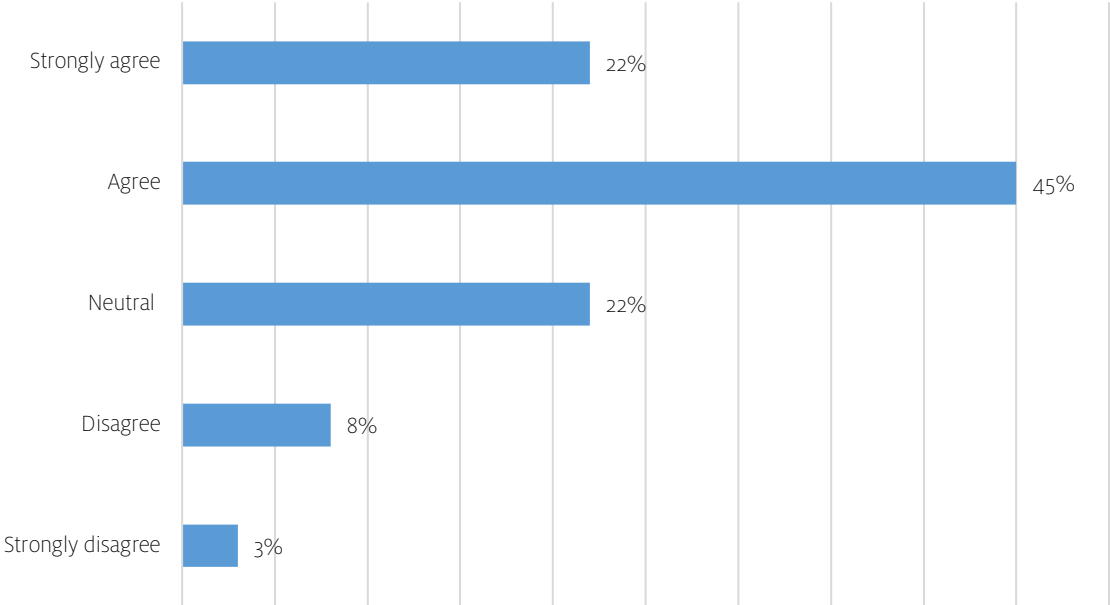


5. Referring to the previous question, why did you choose the rating you did?

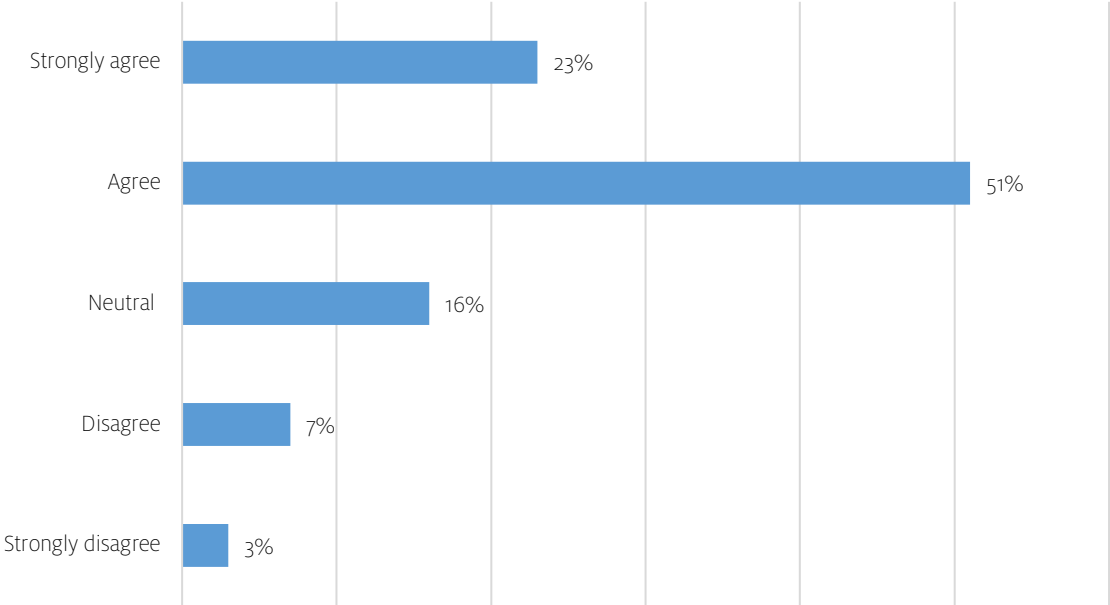
- (1) "They should refund at least part of tuition and cancel classes." *Sophomore, Mathematics Major*
- (2) "It's a huge mess and logistically there aren't many guidelines." *Sophomore, Literacy Learning and Leadership Major*
- (3) "I believe they could be doing more for the students." *Senior, Finance Major*
- (4) "I think they acted quickly but didn't think about how effective and suitable the new process would be." *Junior, Marketing Major*
- (5) "I feel like in some regards they are doing really well with the transition, but I don't feel like we are being supported as students and student leaders on campus." *Senior, Biology Major*
- (6) "The university has done an excellent job with the prompt closure of campus but the moving to online classes has been tough." *First-Year, Pre-Computer Science Major*
- (7) "It has been good just very chaotic." *Junior, Physics Major*
- (8) "They are doing the best they can with a difficult situation." *Sophomore, Molecular and Cellular Biology Major*
- (9) "The measures that the university is taking well not only aid in preventing the spread of the virus but also aid in making the transition to online classes easier for students." *Junior, Pre-Public Health Major*
- (10) "I had a comfortable transition going online and I feel like the university cares about its students during this time." *Junior, Pre-Pharmaceutical Sciences Major*

SEE APPENDIX A FOR FULL RESPONSES

6. I have a strong network to rely on when I'm feeling overwhelmed.



7. The University of Arizona cares about my success.



APPENDIX A

Referring to the previous question (#4), why did you choose the rating you did?

1	They should refund at least part of tuition and cancel classes	Sophomore	Mathematics
1	No time to adjust to changes	Junior	Biology
2	Don't like online classes	Junior	Law
2	It's a huge mess and logistically there aren't many guidelines	Sophomore	Literacy Learning & Leadership
2	They were being cautious, but I feel like it was too much to already put the semester online. They should have stuck to a plan rather than changing it every 5 minutes as well.	Sophomore	Care, Health and Society
2	Slow reaction	Senior	Public Health
3	I did not sign up for online classes for a reason for math and French. And they made it extremely hard for me to learn it and added to my stress	Junior	Pre-Business
3	I think that there should be some lenience taken with classes and grading because of all of this but there was none which I was highly disappointed by	First-Year	Communication
3	I think that the university should have been better prepared for an event like this so when the time came for class cancellations, the students who relied on campus resources would be taken care of.	Sophomore	Pre-Family Studies & Hum Dev
3	the dorm situation. thank god I didn't live in a dorm this semester or I would have been on the damn streets. and professors were expected to know how to rearrange everything and use programs like zoom so quick and none of them are doing too well with it.	Sophomore	Anthropology
3	Because I can't talk effectively with teachers or TAs to ask questions	Sophomore	Physiology
3	Went way too far. Rec center should not have been closed	Senior	Neuroscience & Cognitive Sci
3	Vague emails and a lot of change and uncertainty	Sophomore	Pre-Business
3	The awful rebates for dorm students. Bordering on theft	Sophomore	No Major Selected Ltr Art Sci
3	They choose Correctly to shut down and switch to online, but the implementation and lack of clear communication is poor.	Sophomore	No Major Selected Engineering
3	I believe they could be doing more for the students.	Senior	Finance
4	I feel as though the approach the uofa has taken is fairly effective, but has caused a lot of unnecessary panic in the way action has been presented to students and families.	Sophomore	Pre-Economics
4	they are shutting everything down on campus and not giving appropriate resources	First-Year	Applied Humanities
4	A lot of professors wont answer emails, received confusing information about graduation, student was on campus and had tested positive and there was no notification to students	Senior	Political Science
4	I feel as though there was other option then to switch to online schooling	Sophomore	Pre-Nursing
4	It's been more difficult transitioning to online classes. Each class is different and everything is everywhere. Not very organized	Senior	Mathematics
4	The university initially told students that classes would resume Wednesday, the week after spring break. However, the university then hastily informed us that all classes that could be transferred online would be. Then they unexpectedly informed us that classes would no longer resume in person.	Junior	Law
4	I think they acted quickly but didn't think about how effective and suitable the new process would be	Junior	Marketing
4	Their seemed to be no kind of safeguards put into place	Junior	Studio Art
4	The refund options are trash and the online thing is not being handled well	Junior	History
4	We are taking online classes now and have no use for the parking fee, Rec fee, and many other fees we don't use anymore. To help students a partial refund would save so many students from falling into debt or becoming homeless.	Junior	Journalism
5	It's been okay but I feel like a more can be done to help students	First-Year	No Major Selected Engineering
5	Although it was necessary to take these steps i did not sign up for this and it is very clear that some teachers arent prepared for online education.	Senior	Mathematics
5	I think things are being taken care of for the most part.	Sophomore	Law
5	More resources for students that are struggling	Junior	Anthropology
5	Not much updating past first couple days	First-Year	Pre-Business
5	Because I didn't sign up to learn all my classes online	Junior	Pre-Public Health
5	I honestly feel like the University is doing the bare minimum in terms of taking Initiative, communicating, etc	Junior	Law

5	I feel like in some regards they are doing really well with the transition but I don't feel like we are being supported as students and student leaders on campus	Senior	Biology
5	they did decent for the little time they had but not great	First-Year	Natural Resources
5	The response and switch to online learning happened later than other states but was put into effect in the end. It seems like many schools were unprepared for such a situation and it's disappointing.	Junior	Statistics and Data Science
5	Still hearing different things from different people	Senior	Art History
5	I think they jumped too soon with many of the decisions they've made	Senior	Management Information Systems
5	Transition to online learning has been rough	Junior	Veterinary Science
5	I think the university is on par with other schools- no better no worse.	Junior	Political Science
5	Not good not bad	Sophomore	Pre-Nursing
5	It good to stop the spread, but people who can't move off campus have no resources.	Sophomore	No Major Selected Engineering
5	I feel like a lot of other schools are getting more information than we are.	Senior	Special Educ & Rehabilitation
5	Online fye classes seems like the amount of learning will be less	Sophomore	Studio Art
5	I don't care for the online learning. I prefer in-person. I think the reaction by the country and world whole is too much.	Senior	Geosciences
6	Wasn't enough clarity at the beginning.	Sophomore	Pre-Business
6	I believe that the university has responded in a fairly reasonable manner, however, they don't seem to be talking into consideration the fact that online classes are more stressful for students and professors than regular courses and this stress is being added to the amount of stress felt by people in the face of this pandemic. It seems as though there could be a better solution than what is currently being provided to reduce the amount of emotional weight placed on each student.	Junior	Psychology
6	Because it's slightly above average. U of A hasn't gone above and beyond to help students and while things are working, they aren't great.	Sophomore	Pre-Computer Science, BS
6	They have sent out numerous emails detailing the exact same information. We need better content that is relevant to the situation at large.	Sophomore	Marketing
6	Could have acted earlier	First-Year	No Major Selected Ltr Art Sci
6	I don't think professors are adapting their courses well.	Sophomore	Pre-Business
6	I feel like a lot of discussion-based classes that focus around in-person activities aren't that great online. As a matter of fact, it feels more stressful. I dislike the idea of continuing classes in this sort of environment	Senior	Business Management
6	Nothing particularly good or bad	Senior	Public Health
6	The university has done well in getting all classes to switch to online learning, refund parking pass fees and other fees, and allow for students to switch to a pass/fail system, but they have fallen short on calming the minds of students who are worried about their future. During this time, many are out of jobs to pay for their tuition, rent, and food, which has caused extreme anxiety for many, and the economy has dipped down to almost 2008 recession levels when many people couldn't find jobs with the degrees they earned. Many, like me, are worried about how this will affect graduate school admissions. The UA needs to do something more than the switch to online. I would even say that it should either postpone classes or give automatic passes to students to help ease anxieties. If not, this may lead to unnecessary depression and even increased suicide rates.	Senior	Biology
6	I think it's hard to deal with in general so they are doing good with what they can but a lot of emails sent out are fairly vague	Senior	Business Management
6	The university has done an excellent job with the prompt closure of campus but the moving to online classes has been tough	First-Year	Pre-Computer Science, BS
6	I don't feel that the university is keeping in mind that some students don't have reliable WiFi, don't have a computer to do online work, or who don't perform well in online courses.	Junior	Political Science
6	Could be more straight forward	First-Year	Pre-Early Childhood Education
6	The school work is fair but still requires a lot of time	Sophomore	Pre-Pharmaceutical Sciences
6	Most of the classes are recording the lectures and putting them up on d2l, which makes me more unmotivated to watch them. I'd rather do a live zoom meeting for my classes.	First-Year	No Major Selected Engineering
6	Because the university keeps on changing their processes for dealing with this virus, but at the same time it is somewhat confusing on what the final verdict is and the situation keeps on changing too	First-Year	No Major Selected Ltr Art Sci
6	Residential life at the university is forcing students to move into specific buildings with only 4 days notice	Senior	Physiology
6	refunds for dorm and amenities	First-Year	Political Science

6	It's been stressful	Senior	General Studies
6	It feels rushed and poorly planned. They also are not keeping their own schedule.	Senior	Civil Engineering
6	They are responding quickly and mostly effectively however there are some areas where conflicting information had been given or things could have been made more clear	Junior	Pre-Computer Science, BS
6	Admin was hesitant to cancel classes which was a major problem	Junior	Pre-Business
7	Meh	Senior	Law
7	The university has taken into consideration the health and safety of its community.	Senior	Psychology
7	The University as a whole has done an excellent job, but the colleges for my majors are being stubborn about my capstones' completeness even in the face of COVID	Senior	Biomedical Engineering
7	Professors need more reliable microphones	Junior	Computer Science
7	They've done pretty good	First-Year	Pre-Psychological Science
7	I admire the decision to move online. However, research activities are still going on	Senior	Civil Engineering
7	Some professors have been great and some not so	Sophomore	Nutritional Sciences
7	They could've done better but they're doing all they can. It's difficult for everyone and there is no possible way they are gonna make a decision that will please all of us.	Sophomore	Criminal Justice Studies
7	It has been good just very chaotic	Junior	Physics
7	I like the changes that have been made	Junior	Accounting
7	I think the university response was appropriately swift and effective, but many courses are still struggling to implement online learning and match the course expectations appropriately.	Senior	Systems Engineering
7	I know students who have been unable to access their learning materials properly and it seems the professor is unable or unwilling to help.	Junior	Pre-Psychological Science
7	I think the university has been very timely and attentive to what the students concerns are but they are making decisions without fully realizing the logistics or implications like the pass/ fail option. I don't blame them for this as it is all unexpected and difficult to orchestrate but when students are going to their academic advisor they are receiving inaccurate information or know more than they do which is confusing and stressful	Senior	Communication
7	I really don't like online classes	Junior	Psychology
7	Dissatisfied with refunds.	Junior	Natural Resources
7	I think it was good they shut the school down and gave a pass/fail grade option	Junior	Psychology
7	Good response but need more info	Junior	Biology
7	I think UA made some good first responses, however I think they need to do more about future plans and students stuck in the dorms.	Junior	Information Science & Arts
7	The response has been fast and effective, although communication could have been better	Sophomore	Aerospace Engineering
7	The school is trying to stop the virus from spreading	Junior	Physiology
7	We know everything's closed but the university didn't really directly tell us to leave or stay	Sophomore	Pre-Psychological Science
7	The emails sent were not very clear	Sophomore	Pre-Business
7	Quick, fast response but some practices have not been very effective	Senior	Biomedical Engineering
7	The universities decisions seemed to come rapidly and give information that was not coherent. Up until the last few days I even had a lot of friends planning on returning to campus.	Junior	No Major Selected Engineering
7	they have been very good with making sure everyone is safe during this time	First-Year	General Studies
7	Cancelling graduation ceremonies is way too aggressive, they should have assessed that after a month or so.	Senior	Psychology
7	The university did pretty good, but honestly I don't think Covid-19 is that bad	Senior	Film and Television
7	Good information but too slow	Junior	Pre-Neurosci & Cognitive Sci
7	I understand that they're adjusting to the situation as new information comes about but there is still a lot of uncertainty in regards to my coursework	Sophomore	Physiology
7	There has been a lot of uncertainty when it comes to the status of in-campus housing.	Junior	Political Science
7	Seems fair	First-Year	Mathematics
7	Some classes aren't meant to be taken online	Sophomore	Physiology & Medical Sciences

7	they have done everything they can in this situation	Senior	Marketing
7	They responded quickly and effectively, but the course transition to online has been difficult.	Sophomore	Pre-Nursing
7	The university was able to quickly inform the students about the unexpected situation and is offering many resources during this time for the students.	First-Year	Physiology & Medical Sciences
7	the UofA put in place many effective measures	Sophomore	Philosophy, Politics, Econ & Law
7	I think there could've been more coordination between different departments and colleges within the university	Senior	Computer Science
7	It's just annoying that I have all online when some of my classes aren't meant to be online	Junior	Political Science
7	Being a senior, it's upsetting to not know when or if you'll be able to walk for graduation	Senior	Law
7	Information has been thorough and informative	Senior	Literacy Learning & Leadership
7	They are constantly updating students	Junior	English
7	Limited info being given, confusing over spring break	First-Year	Biology
7	It could be less stressful.	Sophomore	Criminal Justice Studies
7	I think consolidation of the dorms is not an effective way to minimize spread you are just putting more people together	Senior	Neuroscience & Cognitive Sci
7	They're making the best effort to support their students.	Junior	Materials Science & Engr
7	A lot of us are upset that we are paying full tuition to take online courses.	First-Year	Molecular & Cellular Biology
7	Courses seem well adapted, however many students are struggling financially.	Senior	Ecology & Evolutionary Biology
7	The university has covered all the bases...parking, rent, classes and overall updates have given me notifications the more I consider the situation.	Sophomore	Physiology & Medical Sciences
7	The university has taken proper precautions for the situation	First-Year	No Major Selected Engineering
7	They are doing the best they can with a difficult situation	Sophomore	Molecular & Cellular Biology
8	I feel that they have done well with the social distancing aspect to keep people safe and it is the best that they can do as of right now	Senior	Veterinary Science
8	I'm giving an 8 because of what i know, the U is doing fine, but i don't know everything that is happening behind the scenes	First-Year	Pre-Pharmaceutical Sciences
8	They've done well at giving us timely information, but the barrage of information has been ineffective at times, particularly when it's all saying virtually the same exact thing.	Senior	Communication
8	They are handling it as best as they can	Junior	Criminal Justice Studies
8	So far it seems adequate, but online schooling is not the same and could present challenges and difficulties for many students	Sophomore	Law
8	I think we've handled things pretty well so far.	Junior	No Major Selected Science
8	There helpful	First-Year	Psychology
8	They are keeping us safe by making us not going to class in person but some class are not ideal for an online course	First-Year	Global Studies
8	I feel like it was handled well	Sophomore	Pre-Computer Science, BS
8	University responded quickly and shut down, adapted the student union, though may have not as quickly shut down other public areas such as the rec and libraries	Senior	Criminal Justice Studies
8	Response was quick.	Sophomore	Environmental Studies
8	The university is taking all of the precautions necessary to keep students safe and healthy.	Senior	Elementary Education
8	Due to the fact that the move online was so rapid and unplanned, a lot of classes were left without adequate time to restructure effectively	Junior	Pre-Neurosci & Cognitive Sci
8	The response from the U has been timely efficient, but I do feel that there could be more opportunities for student-based organizations on campus to be involved in the creation and propagation of information provided to the student body	Junior	Physiology
8	Compared to other schools I think they've done a better job managing it	Sophomore	No Major Selected Engineering
8	Grading took a little while to sort out, but otherwise, every form of contact has been quite proactive.	Junior	Political Science
8	It's as good as it's going to get considering no one has ever done anything like this before.	Sophomore	Pre-Business
8	UA is being very careful	Senior	Spanish

8	I know that online classes were the only alternative given the situation but I do not perform as well in online courses.	Senior	Speech, Language & Hearing Sci
8	many students are now stuck out of state without books or papers needed for classes. it'd make more sense simply to cancel classes	Sophomore	Environmental Sciences
8	The response seems pretty good	Senior	Ecology & Evolutionary Biology
8	I feel as though they have made the hard, but necessary, decisions following CDC guidelines to best equip our university to be ready come fall.	Senior	Psychological Science
8	I think they did well enough	Senior	Electrical & Computer Engineer
8	There is no way to respond perfectly because none of us have ever been in this situation, but in my opinion the university is doing an incredible job navigating in chartered waters.	Senior	Public Health
8	I think the university is doing everything they can	Senior	Physiology
8	Bookstore still had students working but now we're in remote working which was better than coming into work even when everything was closed	Sophomore	Pre-Business
8	I would give it a 7.5.. they are responding adequately but communication has been confusing	Senior	Physiology
8	they have communicated most things	Senior	Communication
8	The school has made sure we can't spread the virus by putting classes online	First-Year	No Major Selected Ltr Art Sci
8	Im glad they closed the school for distancing	Senior	Deaf Studies
8	They have done a good job	Senior	Management Information Systems
8	I don't think there's any perfect scenarios here, but I have respected the initiative they took before the illness came here.	Senior	Optical Sciences & Engineering
8	They did the most they could do.	First-Year	Environmental Studies
8	I feel as though the University is doing the best they can under the drastic circumstances.	Sophomore	Pre-Business
8	The university responded well to the situation	First-Year	Biology
8	Information was given out fast and efficiently but too many emails went at one time causing some confusion.	Sophomore	Physiology & Medical Sciences
8	I chose this because I do believe that the online response was quick and mostly painless, but there is a lot of lack of communication on changes in exams and assignments and still working out the logistics of having classes online	Junior	Veterinary Science
8	Pretty good, I'm just a bit confused.	Sophomore	No Major Selected Engineering
8	I think the university has done a great job in responding to the COVID situation! I appreciate how supportive everyone has been. Still, I think the university has been sending out a lot of repetitive information, which can make the situation a little more stressful.	Senior	Ecology & Evolutionary Biology
8	The university was able to accommodate to many major problems brought about and especially with the pass/ fail option saving students from worry and unnecessary stress if family life isn't doing well.	Sophomore	No Major Selected Soc Beh Sci
8	I believe that social distancing is necessary for the rest of the semester, though I believe we should get greater refunds for parking passes, meal plans, and on campus housing	Senior	Pre-Neurosci & Cognitive Sci
8	It's good that we went online, but I wish they had pushed kids out and shut down stuff sooner. The outbreak that we had recently, especially at Gentle Bens was so easily preventable and made possible by poor decision making from students, and also from the school for allowing places like that to be open	First-Year	No Major Selected Engineering
8	Need more emphasis and/or enforcement of non-essential staff to suspend work or work remotely	First-Year	Nondegree Seeking
8	I think they have been really smart in making decisions early- such as moving to online for the rest of the semester... Although it's not what most wanted, it's what will ultimately be best for the university.	Sophomore	Natural Resources
8	They're doing everything they can	Junior	Optical Sciences & Engineering
8	Excellent communication and clear concern for the well being of students and staff/faculty.	Sophomore	Environmental Sciences
9	They are doing an amazing job at despising promptly but i think there is always room for improvement.	Senior	Literacy Learning & Leadership
9	Good communication with students	Senior	Natural Resources
9	I think that it was the right decision to switch to remote learning to prevent the spread of COVID-19, I just hoped that the university would re-assess the situation in about a month or so because it will take time for all of us to transition to online learning.	Sophomore	Biology
9	They are taking necessary measures to ensure the safety of everyone	Senior	Economics
9	The response was timely	Junior	Pre-Computer Science, BS
9	transition to online has been as smooth and effective as possible given the circumstances	Senior	Anthropology

9	It's been very good but there's some inconsistency with things	Senior	Molecular & Cellular Biology
9	The University of Arizona took safety precautions very seriously.	First-Year	Care, Health and Society
9	Classes are online for the rest of the semester	Sophomore	Psychology
9	The measures that the University is taking well not only aid in preventing the spread of the virus but also aid in making the transition to online classes easier for students.	Junior	Pre-Public Health
9	They are doing everything they can to give students their education.	Senior	Physiology
9	The University has had the students in mind in every decision and has made that clear to us through emails	Junior	Nutritional Sciences
9	They handled it well and fast	First-Year	Biochemistry
9	I think the University has done everything it needed to do to deal with the pandemic. The only minor complaint would be confusion relating to students who live in dorms.	Senior	Journalism
9	They have made a lot of things accessible online except tutoring.	Sophomore	Chemistry
9	I understand the university's perspective and they want to keep us safe	Sophomore	Linguistics
9	I think the measures being taken are necessary and the University is keeping up with what is being asked of the whole country.	Sophomore	Speech, Language & Hearing Sci
9	I,Ãve gotten helpful information, but a lot of repetitive emails	Sophomore	Animal Sciences
9	Shutting everything down was the most effective solution, the university did that despite my sadness about it.	Senior	Finance
9	A lot of messages coming in that could be confusing at times.	Sophomore	No Major Selected Ltr Art Sci
9	has been very effective in taking precautionary measures	First-Year	Pre-Nursing
9	They have minimized the risk of the spread.	Senior	Business Management
9	The only reason I did not give a perfect 10 is because I did not like the way commencement information was communicated to graduating seniors. However, all other communication has been excellent and timely.	Senior	English
9	They shut down classes which was needed and kept the library open until it got worse which i think was the right think to do	Sophomore	Pre-Retailing & Consumer Sci
9	I think that university acted very well towards the situation and it stopped something from getting crazy	Sophomore	Natural Resources
9	The uni has been quick to inform the students about the virus and any changes, and they are responding to feedback and adjusting policy	Junior	Pre-Psychological Science
10	They acted swiftly and keep on updating us with emails and videos. The entire university is handling this very well. It's just unfortunate that this has to happen but it's really out of anyone's control.	Senior	Molecular & Cellular Biology
10	I think they have tried enough	Sophomore	Nutritional Sciences
10	Because its good	First-Year	Psychology
10	Fair as many unknown and crazy things are happening I feel that the university has a solid plan for how to do things.	First-Year	Physiology & Medical Sciences
10	because they acted as soon as they could and did not let anyone go back to campus after spring break was over	Senior	Personal & Family Fin Planning
10	I don't know what else they could have done	Senior	Physiology
10	We've had a live video about how COVID19 is going to affect campus and various emails have been sent out	Senior	Pre-Nursing
10	Everything has been timely and well managed	Sophomore	No Major Selected Engineering
10	the university has been incredibly accommodating	First-Year	Pre-Neurosci & Cognitive Sci
10	They made the right call early and are adapting well to students who may need help	First-Year	Arabic
10	I can't think of a way they could do better	Senior	General Studies
10	I think it was a really good idea to shut down before students got back from spring break. Also the accommodations they've made regarding pass/fail grading and classes makes me feel better about finishing classes during this weird time.	Senior	Systems Engineering
10	The university reacts quickly to it and provides up-to-date information	Sophomore	Astronomy
10	I think they chose the necessary actions and for such a short amount of time did a good job transferring everything online.	First-Year	Studio Art
10	Because they shut down the University pretty much immediately and transitioned very quickly to the online classes and so on so they dealt with it effectively	First-Year	Biology

10	The U of A has been super proactive in getting courses prepared for online, teachers and staff communicating well with students, president robbins has been super caring in emails and videos, student workers have been taken care of. I really feel that the U of A has shown a great amount of integrity and responsibility in this situation.	Junior	Speech, Language & Hearing Sci
10	All teachers have been very accommodating	Junior	Nutritional Sciences
10	I think that tailoring to students needs and concerns has been great. Not kicking out students from living, pass/fail, and keeping us up to date	Junior	Pharmaceutical Sciences
10	They have done everything they can	Sophomore	Pre-Business
10	I think they have taken good precautions given the situation, I think they should wait to make a decision about things a month from now though(graduation) until we get closer	Junior	Physiology
10	They offered pass fail as well as partial reimbursement and gave the option to move everything to online as opposed to cancelling the semester.	Sophomore	Speech, Language & Hearing Sci
10	because everything is so smooth and everyone is trying their best not to spread it	Sophomore	Pre-Retailing & Consumer Sci
10	Very accommodating and quick to take action	Sophomore	No Major Selected Engineering
10	Because the UofA was quicker to respond than the mayor or governor of AZ	Senior	History
10	They acted quickly and have been very understanding of students' needs.	Senior	Environmental Studies
10	They understand that this is a serious issue and that the only way to prevent the spread further is to exchange physical classes for online for all students.	Junior	Criminal Justice Studies
10	Halting classes was in the best interest of our health.	First-Year	Biology
10	They have taken great steps to combat the problems happening	Sophomore	Pre-Business
10	Quoting someone else, this is going to get a lot worse before it gets better. It's UA's responsibility to protect their students	Junior	Creative Writing
10	I had a comfortable transition going online and I feel like the university cares about its students during this time.	Junior	Pre-Pharmaceutical Sciences
10	Good decision of going to online and everything has been really straight forward	Sophomore	Pre-Architecture
10	They have been very accommodating and understanding.	Senior	Information Science & Tech
10	because the university is putting our safety as their number one priority	Sophomore	Applied Humanities
10	The university announced how what actions would be taking place to fight the coronavirus in just enough time for the students to react. Also, they offered solutions to students who had no other alternative than to stay on campus.	Sophomore	Pre-Architecture
10	The university has responded really well to the situation in my opinion.	Senior	Biology
10	The UpfA has been very quick to communicate expectations and changes.	Senior	Mechanical Engineering
10	The university is keeping us up to date and putting our health first	Senior	Economics
10	They took necessary actions	Sophomore	Pre-Computer Science, BS