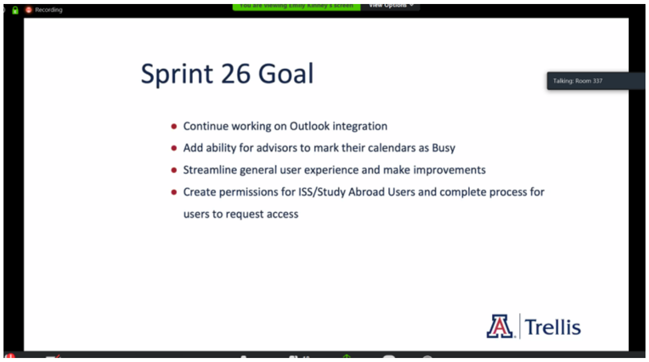
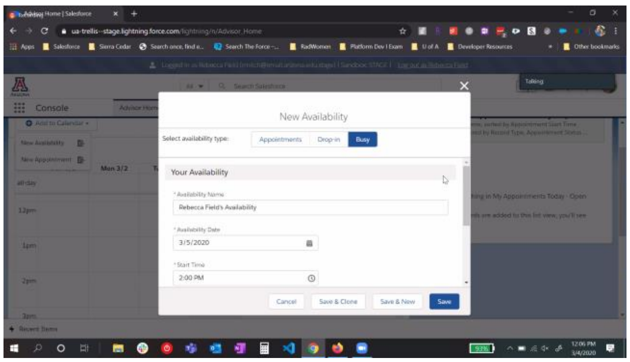
Trellis Advise Sprint Review/Update 3/4/2020



Ability is live to create "busy" blocks of time!



Availability name <u>will</u> show to student

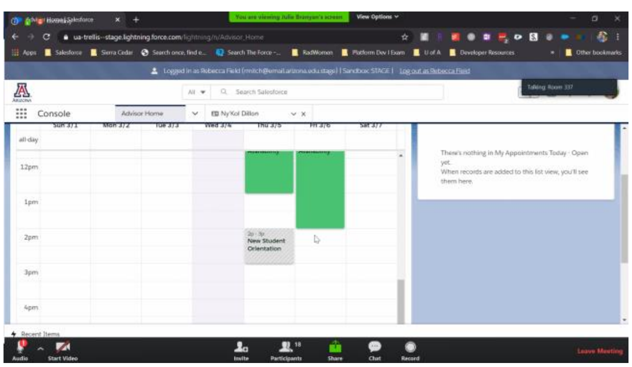
You cannot create this over an appointment or drop in availability.

Others have ability to create busy time on other calendars, if they have this access/permission.

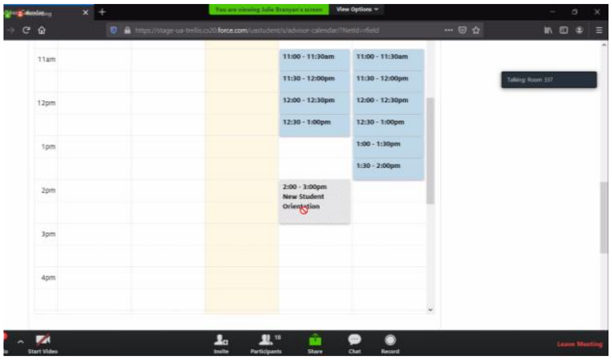
At this time bulk busy times for multiple advisor not possible, individually creating them is needed.

The view of busy time looks different…gray color, below is the advisor view.

This effective now.



Student view below, for busy times: They will see the red circle as well when they hover over that time.



New change:

The case detail will no longer delete entries if we accidentally omit the reason for the visit and attempt to go to the next screen. The text entered will now be retained if we forget to select the category and we will be prompted to complete the missing field(s).

Other updates:

Clicking on email address in the contact record, now the email client will be opened and the email can be sent from there not through Trellis only.

Advisors can now see SA case and case details. SA can only see advisor cases, but not the details (notes).

Trellis Console will be maintained; the advisor "app" feature will be disabled. (?)