

Financial Aid Reference Sheet

For General Financial aid questions:

"Did you get my FAFSA?"

"When can I accept my loans?"

"Has my document been processed?"

"My father just lost his job and I want to know what can I do beyond the Special Circumstances form?"

"I have not met SAP standards and am no longer receiving financial aid. Who can I speak with about my special circumstances?"

Contact AskAid - Main Office:

askaid@email.arizona.edu

520-621-1858

In person assistance: Administration Building Room 208

Other Contacts:

Scholarship Universe Basics Questions: osfa-su@email.arizona.edu

Departmental Stipends/Scholarships: osfa-deptaskaid@email.arizona.edu

Campus Colleague Assistance

OSFA has a new tool for campus colleagues to reach the **On Call CS Counselor**: the Skype for Business "OSFA-OnCall" Group



OSFA-OnCall

If UA Staff have an immediate question (cannot wait a response from askaid@email.arizona.edu), message the **OSFA-OnCall** group and the counselor who is on call during that timeframe will respond. After your question has been answered, please close your conversation thread and open a new conversation thread if you have a new question.

Higher level issues/needs escalation:

Contact one of the individuals below:

Rebekah Salcedo: rsalcedo@email.arizona.edu 520-621-5200

Bryan Scott: scottb@email.arizona.edu (answering escalations for Abby Hammar through early September 2017)

Ryan Taylor: rtaylor2@email.arizona.edu 520-626-6375

Alicia Duarte: aliciaduarte@email.arizona.edu 520-621-4677

Akhtar Parvez: parveza@email.arizona.edu 520-621-2490

Meghan McKenney: meghanr@email.arizona.edu 520-621-5201

(Out until early September 2017) Abby Hammar: hammarae@email.arizona.edu 520-621-5065

Mangers will either work the case themselves or forward the case onto someone who has the ability to assist