

Financial aid questions:

"Did you get my FAFSA?"

"When can I accept my loans?"

"Has my document been processed?"

My father just lost his job and I want to know what can I do beyond the Parent Resource Re-evaluation form?"

"I have not met SAP standards and am no longer receiving financial aid. Who can I speak with about my special circumstances?"

Contact:

Main Office: askaid@email.arizona.edu and 520-621-1858

Scholarship Universe Basics Questions: osfa-su@email.arizona.edu

Departmental Stipends/Scholarships: osfa-deptaskaid@email.arizona.edu

In person assistance:

Administration Building Room 208

Campus colleague assistance, special circumstance or escalations:

"I spoke with the staff member at the counter/ phone and just really want to talk to someone about other options."

Alpha	Counselor (email for a more timely response)	Special Populations
M, P, V	Yamne Callejas (621-2051) yamnevc@email.arizona.edu	
A, F, K, N, W	Ashley Hale (621-5383) abhale@email.arizona.edu	
C, Q, R	Gabrielle Miller (621-4557) gcmiller@email.arizona.edu	
B, E, L, O, U	Angie Valdez (626-8322) avaldez3@email.arizona.edu	
G, H, I, J, T	Chelsea Vass (626-0839) vassc@email.arizona.edu	
D, S, X, Y, Z	Jennifer Miller (626-3168) jmiller7@email.arizona.edu	Nursing: A-Z
	Dorothy Glennon (621-7765) glennon1@email.arizona.edu	Eller Graduate: A-Z
	Carmen Moreno (621-2491) carmenmoreno@email.arizona.edu	Scholarship Questions: A-J
	Sherrie Svedberg (621-5063) svedberg@email.arizona.edu	Scholarship Questions: K-S
	Abby Hammar (621-5783) hammarae@email.arizona.edu	Scholarship Questions: T-Z Gates & Native American Students: A-Z
	Kenneth Downs (621-5579) kvd@email.arizona.edu	Scholarship Universe

Higher level issues/needs escalation:**Contact one of the individuals below:**

Rebekah Salcedo: rsalcedo@email.arizona.edu 520-621-4717

Ryan Taylor: rtaylor2@email.arizona.edu 520-621-5065

Alicia Duarte: aliciaduarte@email.arizona.edu 520-621-4677

Akhtar Parvez: parveza@email.arizona.edu 520-621-2490

Meghan McKenney: meghanr@email.arizona.edu 520-621-5201 (For UA Online Issues specifically)

They will either work the case themselves or forward the case onto someone who has the ability to make decisions on these sticky cases.