

**Financial aid questions:**

*"Did you get my FAFSA?"*

*"When can I accept my loans?"*

*"Has my document been processed?"*

*"My father just lost his job and I want to know what can I do beyond the Parent Resource Re-evaluation form?"*

*"I have not met SAP standards and am no longer receiving financial aid. Who can I speak with about my special circumstances?"*

**Contact:**

[askaid@email.arizona.edu](mailto:askaid@email.arizona.edu)

520-621-1858

**In person assistance:**

Administration Building Room 208

**Campus colleague assistance, special circumstance or escalations:**

*"I spoke with the staff member at the counter/ phone and just really want to talk to someone about other options."*

Alpha	Counselor (email for a more timely response)	Special Populations
C, Q, R	Please refer students/parents to main line and/or <a href="mailto:AskAid@email.arizona.edu">AskAid@email.arizona.edu</a> . Counselors will assist based on availability.	
A, F, K, N, W	Ashley Hale (621-5383) <a href="mailto:abhale@email.arizona.edu">abhale@email.arizona.edu</a>	
G, H, I, J, T	Andrew Pritchard (626-0839) <a href="mailto:ahpritchard@email.arizona.edu">ahpritchard@email.arizona.edu</a>	
B, E, L, O, U	Angie Valdez (626-8322) <a href="mailto:avaldez3@email.arizona.edu">avaldez3@email.arizona.edu</a>	
M, P, V	Genevieve Norton (626-0545) <a href="mailto:gnorton@email.arizona.edu">gnorton@email.arizona.edu</a>	
D, S, X, Y, Z	Jennifer Miller (626-3168) <a href="mailto:jmiller7@email.arizona.edu">jmiller7@email.arizona.edu</a>	Eller Graduate: L-Z
	Dorothy Glennon (621-7765) <a href="mailto:glennon1@email.arizona.edu">glennon1@email.arizona.edu</a>	Eller Graduate: A-K
	Lorrie Hough (621-4799) <a href="mailto:lorrieh@email.arizona.edu">lorrieh@email.arizona.edu</a>	Nursing: A-Z
	Carmen Moreno (621-2491) <a href="mailto:carmenmoreno@email.arizona.edu">carmenmoreno@email.arizona.edu</a>	Scholarship Questions: A-G
	Sherrie Svedberg (621-5063) <a href="mailto:svedberg@email.arizona.edu">svedberg@email.arizona.edu</a>	Scholarship Questions: H-O
	Abby Hammar (621-5783) <a href="mailto:hammarae@email.arizona.edu">hammarae@email.arizona.edu</a>	Scholarship Questions: P-Z Gates & Tribal Students: A-Z
	Kenneth Downs (621-5579) <a href="mailto:kvd@email.arizona.edu">kvd@email.arizona.edu</a>	Scholarship Universe

**Higher level issues/needs escalation:****Contact one of the individuals below:**

Meghan McKenney: [meghanr@email.arizona.edu](mailto:meghanr@email.arizona.edu) 520-621-5201

Rebekah Salcedo: [rsalcedo@email.arizona.edu](mailto:rsalcedo@email.arizona.edu) 520-621-4717

Akhtar Parvez: [parveza@email.arizona.edu](mailto:parveza@email.arizona.edu) 520-621-2490

Kenneth Downs: [OSFA-SU@email.arizona.edu](mailto:OSFA-SU@email.arizona.edu) for basis Scholarship Universe inquiries.

*They will either work the case themselves or forward the case onto someone who has the ability to make decisions on these sticky cases.*