

Very basic/general financial aid questions:

"Did you get my FAFSA?"

"When can I accept my loans?"

"Has my document been processed?"

Contact:

askaid@email.arizona.edu

520-621-1858

In depth questions regarding their special circumstance:

"My father just lost his job and I want to know what can I do beyond the Parent Resource Re-evaluation form?"

"I have not met SAP standards and am no longer receiving financial aid. Who can I speak with about my special circumstances?"

"I spoke with the staff member at the counter and just really want to talk to someone about other options."

Contact:

Alpha	Counselor (email for a more timely response)	Special Populations
A, F, K, N, W	Ashley Hale (621-5383) abhale@email.arizona.edu	
G, H, I, J, T	Andrew Pritchard (626-0839) ahpritchard@email.arizona.edu	
B, E, L, O, U	Angie Valdez (626-8322) avaldez3@email.arizona.edu	
M, P, V	Karyn Roberts (626-0545) karynr@email.arizona.edu	
D, S, X, Y, Z	Jennifer Miller (626-3168) jmiller7@email.arizona.edu	Eller Graduate: L-Z
C, Q, R	Rebecca Claasen (621-4557) rclaasen@email.arizona.edu	Nursing: L-Z
	Dorothy Glennon (621-7765) glennon1@email.arizona.edu	Eller Graduate: A-K
	Lorrie Hough (621-4799) lorrieh@email.arizona.edu	Nursing: A-K
	Abby Hammar (621-5783) hammarae@email.arizona.edu	Scholarship Questions: P-Z Gates & Tribal Students: A-Z
	Mark Rodriguez (621-2491) mark1@email.arizona.edu	Scholarship Questions: A-G
	Sherrie Svedberg svedberg@email.arizona.edu	Scholarship Questions: H-O
	Kenneth Downs (621-5579) kvd@email.arizona.edu	Scholarship Universe
	Chris Elsner (621-2479) celsner@email.arizona.edu	Scholarship Universe

Higher level issues/needs escalation:

Contact one of the individuals below:

Meghan McKenney: meghanr@email.arizona.edu 520-621-5201

Ryan Taylor: rtaylor2@email.arizona.edu 520-621-5065

Rebekah Salcedo: rsalcedo@email.arizona.edu 520-621-4717

Akhtar Parvez: parveza@email.arizona.edu 520-621-2490

They will either work the case themselves or forward the case onto someone who has the ability to make decisions on these sticky cases.